



## ACI Africa Capacity Development & Exchange Program

19–23 October 2026 Istanbul, Türkiye

### 1. Program Overview

The ACI Africa Capacity Development & Exchange Program, hosted by iGA Istanbul Airport Academy, will take place from **19 to 23 October 2026** in Istanbul, Türkiye.

This program aims to strengthen the **managerial, operational, and technical competencies** of airport professionals from ACI Africa member airports through a practical, immersive learning experience.

The program combines:

- On-the-Job Training (OJT) rotations across key iGA departments
- Field visits and operational exposure
- Best-practice observation sessions
- Peer learning and networking opportunities
- Cultural activities, including an Istanbul City Tour
- A farewell networking dinner

Participants will gain hands-on insights into airport management at iGA Istanbul Airport, covering a wide range of functional areas such as operations, safety, security, commercial development, passenger experience, route development, sustainability, and crisis management.

### 2. Program Structure & Methodology

The program will be delivered by iGA subject-matter experts and structured around a mix of theoretical sessions and practical exposure.

A **three-day OJT rotation** will be organized with participants divided into **five groups**, ensuring direct interaction and hands-on learning.

OJT rotations will cover the following departments:

- Airport Operations Control Center (AOCC)
- Airside Operations
- People & Culture
- Master Planning
- Route Development

- Customer Experience

### 3. Key Learning Areas

The program will cover the following core topics:

- Airport Operations Excellence
- Safety, Security & Regulatory Compliance
- Passenger Experience & Service Quality
- Commercial Development & Route Strategy
- Sustainability & Green Airport Practices
- Emergency Planning & Crisis Management
- Organizational Development & Capacity Building

### 4. Learning Outcomes

By the end of the program, participants will:

- Gain practical exposure to international airport best practices
- Strengthen their operational and managerial competencies
- Enhance their understanding of integrated airport management
- Expand their professional network within the aviation industry
- Identify actionable insights applicable to their home airports

### 5. Partnership Framework

This program is delivered under the **cooperation agreement between ACI Africa and iGA Istanbul Airport.**

iGA Istanbul Airport reaffirms its commitment to supporting the development of ACI Africa member airports through **knowledge sharing, capacity building, and long-term collaboration.**

### 6. Logistics & Participation Conditions

The participation to this program is free of charge, however kindly note that accommodation and flight tickets will be covered by the participants/airports themselves

### 7. Program Inclusions

The program will provide:

- Daily transfers (Airport ↔ Hotel)
- Breakfast and lunches
- Coffee breaks
- Apron Security Pass and field access
- Training materials and stationery
- Istanbul City Tour (by bus)

### 8. Additional Notes

- ✓ Invitation letters will be provided to participants.  
Participants are expected to attend all sessions and actively engage in group activities and OJT rotations.