



Professional Certificate Course

Course Name ICAO Annex 14 Practices

Delivery *Virtual Class / Online* 5 days (3 hours per day)
Onsite / Classroom 5 days (8 hours per day)

About the Course

This course provides to CEO, managers and operational staff an understanding of the need to take into account human factors in high level management as well as in day-to-day operational activities. You will be able to understand the measures to be taken to mitigate the impact of human factors on aerodrome safety.

Learning Objectives

Upon completion of this course, participants will be able to:

- Understand the fundamentals of human factors.
- Understand how management and organization can mitigate the impact of human factors
- Recognize and understand the human performance challenges
- Understand the link between human factors and the Safety Management System

Target Audience

- Airport CEO and line managers
- Human resources managers
- Operational managers
- All airport staff
-

Course Rates (Euro)

| Virtual Class / Online | | | Onsite / Classroom | | |
|------------------------|------------|------------|--------------------|------------|------------|
| ACI Africa Member | ACI Member | Non-Member | ACI Africa Member | ACI Member | Non-Member |
| 500 | 750 | 1000 | 1000 | 1500 | 2000 |

For more information or clarification, please contact ACI Africa at aci-africa@aci-africa.aero