



Airport Management

<i>Course Title</i>	Airport Management
<i>Course Duration</i>	2 Weeks (10 Working days)
<i>Course Language</i>	English
<i>Course Objectives</i>	<p>At the end of this course, participants you will be able to:</p> <ul style="list-style-type: none">• Understand the airport main components and facilities.• Identify how to manage Airport stakeholder relations.• Assess performance and forecast Traffic demand• Understand IATA recommendation for Airport Level of Service “LoS”.• Evaluate privatization and re-structuring options• Critically understand the needed managerial skills needed to manage airport.• Understand and accommodate the needs of customers• Analyze the industry's Operational & Managerial trends and their impact on strategy and operations.
<i>Prerequisite</i>	Participants should have knowledge of airport layout, operations and facilities.
<i>Target Population</i>	<ul style="list-style-type: none">• Airport and Airline Managers and Operations staff.• Safety and Operational Managers and staff.
<i>Course References</i>	<ul style="list-style-type: none">• ICAO Annexe 14• ICAO Documents: 9137, 9157 and 9426



AIRPORTS COUNCIL INTERNATIONAL AFRICA

Evaluation

- Attendance 10%
- Active participation 10%
- Quiz 40%
- Final Test 40%

Pass mark

- 70%

