



GSN 3: Emergency Planning and Crisis Management

[Global Safety Network Diploma](#)

Delivery: Classroom

Duration: 5 days

This course investigates the importance of planning for emergency situations and of properly managing activities in crisis situations. It introduces the international requirements of an Emergency Plan, discusses how to manage the press and media in crucial situations, support victims and rebuild liability after an incident. Current topics such as aircraft hijacking and terrorism are discussed. Case studies provide key insights into the current world climate.

Learning Objectives

Upon completing this course, participants will be able to:

- Explain the key role of emergency planning.
- Describe best practices in crisis management.
- Apply relevant tools and advice to implement emergency plans and procedures.

Target Audience

- Airport Operations Directors, Managers, Officers and Staff
- Airport Emergency Managers, Officers and Staff
- Airport Safety Managers, Officers and Staff
- Airport Public Affairs and Communications, Directors, Managers and Staff
- Airline Officials
- Security Organizations
- Civil Aviation Authority Officials
- Local Police, Emergency Health and Fire Department Officials

Course Content

- The international SARP's of an Airport Emergency Plan
- Crisis Management
- Rescue and Fire Fighting Service
- Aircraft Recovery
- Media Management
- Victim Support
- Aviation Terrorism and Aircraft Hijacking



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- Airport Liability
- Crisis Control Centres